



YOUR NEW AND REWARDING
CAREER PATH IS **WITHIN
REACH**

REACH HIGHER WITH SUMMIT!

GUEST SERVICES AGENT

- Students earn their certificate or diploma in as little as 10 weeks (based on 6-hour classes, 5 days per week)
- Optional work practicum
- Continuous intake – start anytime!

PURSUE A CAREER IN THE GUEST SERVICES INDUSTRY

Summit's Guest Services Agent Program is designed to provide graduates with the necessary customer service and technical skills to excel in the guest services industry. There is a particular emphasis on attention to operational aspects of the job that are increasingly computerized – reservations, room selection, guest accounts and payment.

Graduates of the Guest Services Agent Program provides graduates with the combination of transferable and specialized skills needed to succeed on the front line of a diverse, communications-based field in a wide range of setting – motels, hotels, health clubs, resorts, etc.

CONTACT US NOW FOR MORE INFORMATION!